

## Shipping Policy

Orders between £1.00 and £99.00 Sterling (exc.vat) will be charged at £5.00 for shipping to mainland UK

Orders of £99.00 Sterling (exc.vat) or over are delivered free to addresses in mainland UK

Delivery charges to The Channel Islands, Offshore Islands, Highlands, Scottish Islands, Europe and the rest of the world will vary according to the destination and weight of the parcel. We will always endeavour to obtain the most competitive price, therefore we price each order individually.

Prices for the products on this website are including VAT at 20% the shipping charges above are excluding VAT at 20.0% and will be added on automatically at checkout.

- Delivery will be made to the address specified when you make the order.
- For all UK orders, we aim to deliver items within 7 working days. Whilst we make every effort to ensure all deliveries are completed within the said time, we shall not be liable if we fail to do so in part or in full due to circumstances beyond our control. We shall contact you to let you know if we are unable to deliver an item within the delivery time given.
- A signature is required at delivery. By placing an order you are authorising us to accept a signature from another person on your behalf if you are not present at the time of delivery. A signature is required for all orders by a person aged 18 or over. Please ensure someone aged 18 or over is available to sign for goods delivered.
- In the event of customer absence at the time of deliver, an attempt will be made by the courier to re-deliver another day. Any request to deliver to an alternative address, after repeated failed attempts by the courier, will incur extra postage charges.
- We do not deliver to PO Box numbers.

- Late delivery does not entitle you to refuse or cancel the order.
- Delivery will be by APC, Fedex, Royal Mail, or any other delivery system of our choice.
- Orders despatched by airmail, please allow 7 - 14 working days.
- When ordering salon furniture, we will inform you of the estimated delivery time shortly after receiving your order. As some items are not despatched by our courier, they may therefore take a little longer. Some furniture items purchased may be subject to additional carriage charges. Prices will be available on application. Non-standard items such as specific salon furniture colours, sizes etc cannot be cancelled.
- Furniture & equipment orders that are cancelled more than 5 working days after being placed, will be charged at 20% of the value of the goods.
- Whilst all reasonable endeavours have been made to check the accuracy of the information contained within this site, BladesMaster does not warrant the accuracy of the information contained herein. Furthermore, BladesMaster or any other associated company or companies will not be liable for any direct, indirect or consequential loss arising from the use of the information and material contained within this website or any other site which the user may access through this website. Furthermore, BladesMaster or any associated company or companies will not be liable for any direct, indirect or consequential loss arising due to the users access to any other providers, operators, organisations or persons referred to directly or indirectly within this website.· All items are guaranteed according to the manufacturer's warranty.